## AUTOMATIC PRODUCTS international, Itd.

## io:o <br> Quencher ${ }^{1}$

Quench Your Thirst Without The Burst. ${ }^{T \mathrm{w}}$

MODEL 511

COLD BEVERAGE MERCHANDISER
SERVICE MANUAL
OPERATING SYSTEM
PARTS MANUAL

# Please Do Not <br> Remove Manual <br> from Machine 



A Higher Standard.

## Fast Track Links



## Express Warranty

Automatic Products international Itd. (APi) expressly warrants these automatic merchandisers (the "Unit"), manufactured by it, to be free under normal use and service from defects in material or workmanship for a period of two (2) years from the date of delivery of this Unit to the original purchaser. This warranty extends only to the original purchaser of the Unit. The exclusive remedy for this warranty is limited to the repair or replacement, at APi's sole option, of any part or parts of the Unit that are returned to APi or to the authorized dealer or distributor of APi from whom the unit was purchased with all transportation charges prepaid, and which, on APi's examination, shall, conclusively appear to have been defective. This warranty does not:
a. extend to any Unit, or part thereof, that was subjected to misuse, neglect, or accident by other than APi after its delivery to the original purchaser;
b. extend to any Unit, or part thereof, that was modified, altered, incorrectly wired or improperly installed by anyone other than APi or used in violation of the instructions provided by APi;
c. extend to a Unit which has been repaired or altered by anyone other than APi or authorized dealer/distributor;
d. extend to a Unit which has had the serial number removed, defaced or otherwise altered;
e. extend to plastic or glass windows, lamps, fluorescent tubes and water contact parts;
f. extend to any unit used outdoors
g. extend to accessories used with the Unit that were manufactured by some person or entity other than APi.

APi DISCLAIMS ALL OTHER WARRANTIES OF ANY KIND AS TO THE UNIT AND ALL WARRANTIES OF ANY KIND AS TO ANY ACCESSORIES. THIS DISCLAIMER OF WARRANTIES INCLUDES ANY EXPRESS WARRANTIES OTHER THAN THE LIMITED WARRANTY PROVIDED ABOVE AS TO THE UNIT AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AS TO THE UNIT AND ANY ACCESSORIES. UNDER NO CIRCUMSTANCES SHALL APi BE RESPONSIBLE FOR ANY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES, LOSSES OR EXPENSES ARISING FROM OR IN CONNECTION WITH THE USE OF, OR THE INABILITY TO USE, THE GOODS FOR ANY PURPOSE WHATSOEVER. No representative of APi or any other person is authorized to assume for APi, or agree to on the behalf of APi, any other liability or warranty in connection with the sale of this Unit.

APi reserves the right to make any changes or improvements in its products without notice and without obligation and without being required to make corresponding changes or improvements in Unit theretofore manufactured or sold.


To achieve the most trouble-free operation from your AP511 Cold Beverage Merchandiser, it is recommended that this service manual be thoroughly read and the instructions followed pertaining to installation, servicing and maintaining of the unit.

Should you have questions pertaining to this manual or the vendor, please contact your APi distributor or write directly to:

## Automatic Products int. Itd. <br> 75 West Plato Blvd. <br> St. Paul, MN. 55107 USA <br> 651-224-4391 <br> 651-602-3558 (fax)

© 2003 Automatic Products international, Itd

## INTRODUCTION

The Automatic Products 511 Beverage Merchandiser is the state of the art in vending technology. The 511 features a robotic delivery system with current limiting motors. The AP 511 introduces a unique delivery mechanism that eliminates the agitation of a carbonated beverage that is usually experienced with the delivery of these products from other machines. The design of the product storage shelves permits the use of a wide variety of packaging, ranging from a standard 12 ounce can to most 20 ounce plastic and glass bottles available in the beverage marketplace today. The easy to understand, numerical key pad selection panel provides access to all setup and diagnostic service modes. All selections can be individually priced with the use of an Multi-Drop Buss (MDB) type coin mechanism and bill validator.

## HOW TO USE THIS MANUAL

This manual is divided into four basic parts:

1. Unpacking and Installation.
2. Optional Equipment \& Refrigeration
3. Components and Refrigeration.
4. Operating System.
5. Programming
6. Troubleshooting
7. Parts

WATCH THROUGHOUT THE MANUAL FOR THIS SPECIAL - DIAMOND MARK. THIS INDICATES A POINT OF SPECIAL INFORMATION OR A HINT THAT WILL ASSIST YOU IN SETTING UP,OPERATING OR TROUBLESHOOTING THE MACHINE.
CAUTION: Certain procedures in both the operating section and the service
section require that voltage be on in the machine. Only trained personnel should
perform this function. Exercise extreme caution while performing these
procedures. These procedures will be marked with the lightening bolt symbol as it
appears at left.


CAUTION: It is important that this machine is hooked up to the proper voltage and polarity for your country. Use a Voltmeter to verify voltage and polarity. Should the reading be any different than a normal reading for your country or if you are unsure of what the reading should be contact an electrician.


CAUTION: Different Countries may have unique plug arrangements. Ensure that the properly grounded before operating.


CAUTION: For 230Vac applications, the power cord in this machine is of a type Y attachment. If the power cord is damaged, it must be replaced by: the manufacturer, it's service agent, or a similarly qualified person, in order to avoid a hazard.

## FEATURES OF THE APi 511 BEVERAGE MERCHANDISER

## STANDARD FEATURES

- Capacity up to 320 beverages
- Maximum of 40 different selections
- Multi Drop Bus capabilities
- Fault Diagnostics
- First in first out shelf loading
- Health control for vending dairy products


## PRICING

- Individual pricing by selection
- Free Vend Feature
- Software contained Accountability:
- vend counter, cash total


## DISPLAY

## Electrical

A grounded electrical outlet rated at 120 volts 15 amp must be available within six feet of the vendor.

## COIN MECHANISMS

$\bullet$ IMPORTANT! DO NOT PLUG COIN MECHANISM INTO THE CONTROL BOARD WITH POWER ON. THIS MAY RESULT IN DAMAGE OF THE COIN MECHANISM AND LOGIC CONTROL BOARD.

- IMPORTANT! Only the MDB coin mechanisms and bill validators listed on page 6 should be used in this machine.
- User friendly four character, seven segment display to help with the selection process and provide customer feedback
- LED segments to indicate:
- Credit
- Selection price
- Remove product
- Diagnostic messages


## SPECIFICATIONS

Ratings:

## ACCEPTABLE AMBIENT OPERATING

## TEMPERATURE RANGE

All equipment manufactured by Automatic Products Int. Ltd. Is designed to operate in a temperature range of $10^{\circ} \mathrm{C}$ to $38^{\circ} \mathrm{C}\left(50^{\circ} \mathrm{F}\right.$ to $\left.100^{\circ} \mathrm{F}\right)$ In still air ( $75 \% \mathrm{R} . \mathrm{H}$. non-condensing). The machine is capable of being stored in a temperature range of $-18^{\circ} \mathrm{C}$ to $68^{\circ} \mathrm{C}\left(0^{\circ}\right.$ f to $155^{\circ} \mathrm{F}$ ).
$120 \mathrm{v}, 60 \mathrm{hz}, 11 \mathrm{amps}, 1320$ watts $230 \mathrm{v}, 50 \mathrm{hz}$, 5amps, 1150watts

Noise Level:
Operates at less than 70dba (A)
Sound pressure levels measured
Per ISO 11201:1995
Dimensions:
Height: 72 inches (1830mm)
Depth: 34-1/8 inches ( 864 mm )
Width: 44-3/8 inches ( 1130 mm )
Shipping wt. 922 lbs.

## REFRIGERATION

Compressor - 1/2 Horse Power
Refrigerant - R134A


Charge - 13.0 oz. ( 37 kg .)
Design Pressures:
High side-200 psi
Lowside-135psi

## Robo Quecher ${ }^{\text {tm }}$ Dictionary

As production of the Robo Quencher ${ }^{\text {tm }}$ continues to increase, and more operators become familiar with the robotic delivery assembly used in the machine, we need to define some of the terms coming into common use when working with or talking about Robo Quencher ${ }^{\text {tm }}$. Here is a glossary of those terms:
$\boldsymbol{X}, \boldsymbol{Y}$, and $\boldsymbol{Z}$ Axis -Based on the coordinate system first defined by Rene Descartes almost 500 years ago, the $X, Y, Z$ coordinates help define the direction the Auto Glide ${ }^{t m}$ assembly moves to select and deliver the customer's beverage. The $X$ direction is left and right, the $Y$ direction is up and down, and the $Z$ direction is in and out, or front to back. The majority of the mechanical components in the Robo Quencher ${ }^{\text {tm }}$ derive their name from the function it performs during the vend sequence.

Initialization -This is the process that the Auto Glide ${ }^{t \mathrm{~m}}$ assembly goes through whenever the machine is powered up with this assembly not in its Home position, or if the vend process is interrupted. Successful completion of Initialization can be used as a diagnostic tool.

XY Bar -The XY Bar is the five-foot long vertically mounted bar that moves across the front of the selections when a customer makes a selection. This bar contains the $X$ Motor, the $Y$ position Home Switch and the Cage assembly.

X Motor -The X Motor moves the XY Bar left and right to the proper column during the vend sequence. The $X$ motor determines its position with an optical sensor passing over a series of slots in the $X$ Timing Bar.
$\boldsymbol{Y}$ Position Switch -The Y Position switch is located about $1 / 3$ up from the bottom of the XY Bar. As the Auto Glide ${ }^{\text {tm }}$ assembly goes through the Initialization process, this switch provides a fixed point of reference.

Cage -The Cage (or shuttle) is the rectangular assembly mounted on XY Bar that collects the beverage and delivers it to the home position. The Cage assembly contains the Y Motor in the top of the assembly, the $Z$ Motor and it's position switches in the base of the Cage, and Golden Eye detection assembly to ensure a product is delivered every vend. The floor of the Cage is known as the Shoe, and provides a stable ridged platform onto which the selected beverage slides into the Cage. The Shoe also contains an alignment mark for use during an XY Alignment Procedure.

XY Alignment Procedure -This procedure should be performed every time the machine is moved. After the machine has been leveled front to back and side to side, this procedure confirms that the XY Bar is plumb to the shelves by checking the Cage alignment with the four corner selections.
$\boldsymbol{Z}$ Motor -The $Z$ Motor is located in the bottom of the Cage and pushes the bottom of the Cage towards the Escapement on the end of a beverage shelf. This motion opens the Escapement, which allows the beverage to slide into the cage. The $Z$ Motor's action is controlled by two micro-switches, which when actuated by a gear track, identify whether the Cage is in a normal or extended position.

Cage Lock Motor -This motor is located directly below the Cage in its home position. The Cage Lock Motor rotates to extend a locking bar into the base of the Cage to prevent the Cage from being moved from its home position when the Delivery Door is opened to permit removal of the beverage.

## APi 511 UNPACKING AND INSTALLATION

The 511 Robo Quencher ${ }^{\text {TM }}$ Beverage Merchandiser is assembled and packed so that a minimum amount of time is necessary for preparation to install it on location. The following steps are recommended to insure correct unpacking.

## UNPACKING

1. Shipping Damage: Thoroughly inspect the exterior of the carton for damage which may have occurred during shipment. Report any damage to delivery carrier and follow their instructions.
2. Remove shipping carton, plastic bag from vendor and remainder of packing material. Inspect exterior of cabinet for damage.
-SAVE SHIPPING CARTON FOR REUSE IF MACHINE IS TO BE RESHIPPED.

## 3. Removing Vendor with a Fork Lift Truck:

From the side of the vendor tip the vendor backward and run forks under the cabinet.
4. Remove clip from lock handle and open front door. If machine is equipped with a lock, the keys will be in the coin return cup. Inspect cabinet interior for evidence of damage.

NOTE: Because the weight concentration is toward the back of the cabinet, trucking and lifting should be done from the back. CAUTION should be taken when trucking from side.
5. On machines with lock in place, unlock and turn handle to open door. When no lock is furnished, remove clip and turn handle. Swing door to its full open position. Remove all packing tape and paper from various areas of machine.
6. Warranty. The warranty card is shipped in the service envelope. It must be filled out in full and mailed at once to insure coverage.

## CLEANING

The 511 Robo Quencher ${ }^{\mathrm{TM}}$ will do the best product merchandising job for you if it is kept clean. The display window can be cleaned with any good glass cleaner. The exterior and interior surfaces should be cleaned with warm water and mild detergent. Rinse thoroughly and dry all surfaces.

CAUTION: Do not use any cleaners containing silicon as this could cause electrical failures.

The main product shelves can be best cleaned with the product slides removed from the machine. The slides can easily be removed by pushing the slide back and lifting up and out on the front of the slide.

The product slides can be cleaned with hot soapy water, and should be dried thoroughly before returning them to the product shelves. DO NOT USE ANY ABRASIVE MATERIALS ON THE PRODUCT SLIDES. Abrasive materials will damage the finished surface of the slides.

Clean the acceptor on the coin mechanism frequently as accumulated dirt in this area can cause coins to hang or not be accepted. Follow recommended cleaning procedures as described by the manufacturer.

The delivery cage and sensor assembly should be cleaned with a damp cloth during each service visit. Wiping down the delivery cage assembly will prevent any syrup or dirt build up interfering with proper operation of the unit or the optical sensors. Wiping down the product delivery cage sensor will also prevent malfunctions from occurring.

The delivery door assembly can easily be removed from the door for cleaning. Once the bottle shield is removed, the delivery door assembly can easily be removed by removing two Phillip screws along the top of guide bracket below the coin slot assembly. The delivery door assembly can then be disassembled on a bench for cleaning.

| E | 5 | 1 | 1 | 0 | 1 | 3 | 6 | 5 | 0 | 0 | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\uparrow$ |  |  |  | $\uparrow$ |  | $\uparrow$ |  |  | Sequential build number Starts at 001 every day. |  |  |
|  |  |  |  | Numerical day of the year - Jan $1^{\text {st }}=001$, Dec $31=365$. |
| First digits indicates model, example shown is a 511 (Beverage Merchandiser) - The machine identification may contain up to six characters dependent upon the model. <br> Suffixes |  |  |  |  |  |  |  |  |  |  |  |

## INSTALLATION

## Leveling the machine:

Leveling the machine once it has been delivered to a location is critical for the proper function of the machine. The four leveling screws in the legs are the means of leveling the machine. After positioning the machine, level machine in front to rear and right to left directions

## INSTALL AIR DEFLECTOR

Install air deflector on rear screen outlet by loosening the mounting screws and placing the keyholes over the screw heads, and tightening the screws.


CAUTION: THIS MACHINE IS DESIGNED FOR INDOOR USAGE ONLY. ANY OTHER USAGE MAY VOID THE MANUFACTURERS
WARRANTY.
CAUTION: THE FOLLOWING
PROCEDURE REQUIRES THAT THE
MACHINE HAVE POWER APPLIED
AND A POTENTIAL ELECTRICAL
SHOCK HAZARD EXISTS.

## Voltage and Polarity Check:

It is important that this machine is hooked up to the proper voltage and polarity. Using a voltmeter, perform the following checks from the illustration below.


117 VAC

Note: should the readings be different from above, have a certified electrician correct the problem.


## Coin Mechanism Installation:

With the monetary door fully open, locate the control board mounted to upper left side of the inner door. Locate the mode switch on the control board and press the mode switch one time and press 11. The XY mechanism lock will release and move left to a standby position. Turn main power switch off and swing the coin mech cover to the left to install the coin mechanism. Install the coin mechanism hold down screw provided. Plug coin mechanism into six pin MDB plug provided.

## Dollar Bill Validator Installation:

Locate the control board on the monetary door. Below the control board will be a filler plate held in place with four nuts. Remove the filler plate and install dollar bill validator in place using the same hardware. Connect the Acceptor harness into the six pin MDB harness routed from the coin mechanism. Plug the other six pin MDB connector from the validator harness onto the P2 pin out connector on the control board.

## LOADING PRODUCT SHELVES:

Open the right and left doors to full open position. Lift the red shelf locking lever to release the shelf. Place the first three bottles into position desired, slightly push the product bottles back and insert the next product bottle. Follow the same procedure for loading the remainder of the machine.

## SET SELECTION PRICE:

Price settings are done individually. Maximum price capability is $\$ 99.95$. For price setting instructions refer to Quick Set-Up Reference Sheet.

## Install selection price tabs:

Price tabs are included in all manual packets. Price tabs are to be installed onto the dispensing gate above the item selection label.

## SET / CHECK TEMPERATURE:

The cabinet temperature is settable from $+32^{\circ}$ to $+50^{\circ}$ Fahrenheit $\left(0^{\circ} \mathrm{C}-+10^{\circ} \mathrm{C}\right)$ inclusive in 1 degree increments. For temperature setting instructions refer to Quick Set-Up Reference Sheet. Factory default temperature setting is $35^{\circ} \mathrm{F}$
Cabinet temperature can be checked by depressing and holding the ( $<$ ) or ( $>$ ) arrow key on selector key pad for three seconds. The temperature of the cabinet will then appear on the display as follows: the ( $>$ ) arrow key will display Fahrenheit $/$ the ( $<$ ) arrow key will display Celsius.

## Z MECH HEIGHT ADJUSTMENT:

After loading all product into machine, test each selection for proper dispensing into the $Z$ mech. If product is not dispensing correctly into $Z$ mech (i.e.- tilting forward) adjust the height of the $Z$ mech so that the lower edge is 1 click (button press) below the slide. For $Z$ mech height adjustment, please refer to Quick Set-Up Reference Sheet.

## POWER SUPPLY:

The 120 VAC power cord from the wall outlet enters the rear of the machine and plugs into the main junction box located in the upper right side the cabinet above the coin mechanism. The voltage output to the board is 24 volts and is connected to the P3 position of the control board.

## LIGHTING SYSTEM:

There is only one florescent lamp in the 511 Beverage Merchandiser. The lamp is located in the top of the cabinet and lights up the main product area.

## MAIN PRODUCT SHELVES:

There are five rows of eight columns. Each selection has a dual dispensing gate mounted to the front of the shelf. All columned shelves are identical and interchangeable. The paired columned shelves are supported vertically to prevent warping due to product weight.

## PRODUCT DELIVERY ASSEMBLY:

The delivery door is located below the T-handle on the monetary door. The $Z$ mechanism is located in the main cabinet. In standby, the Z mechanism is positioned and locked in place directly in front of the coin mechanism. The product delivery assembly consists of five primary components:

1) $X$ mech moves the delivery assembly left to right.
2) $Y$ mech moves up and down.
3) $Z$ mech moves in and out engaging the dispensing gate.
4) Product Delivery Door (Home Position)
5) Lock motor locks $Z$ mech while bottle is in the $Z$ mech.

When a selection is made, the control board insures that the delivery door is closed, the $Z$ mechanism is empty. If all systems are ready, the cage lock is released, the $X$ axis motor locates vertical column using a optical sensor and the $Y$ axis motor (locates shelf position using an optical encoder) hovers to selected item. The Z Mech motor is activated engaging the dispensing gate and stops when the $Z$ mech out switch is made. When the dispensing gate is engaged the product will slide into the Z mech. The Z mech will wait one second to confirm a product has been dispensed or until the sensor is blocked. If a product is not present in the Z mech, the Z mech will return home and display sold-out. If a product is present, the $Z$ mech will run until the $Z$ in switch is activated. Once this occurs, the $Z$ mech will return to the home position and lock in place. The delivery door then opens, and remains open until the product is removed.

## REFRIGERATION UNIT

The refrigeration unit is located in the bottom right side of the main cabinet. The air inlet for the compressor is located on the bottom left side of the cabinet and is protected by a removable screen. An air deflector is included with each machine and should be installed on the mounting screws on the rear of the machine. The purpose of the air deflector is to ensure proper air flow and correct heat transfer, and to prevent the machine from being pushed up against the wall.


The evaporator is mounted above the compressor assembly, and when installed, is entirely within the insulated cabinet. The single evaporator fan is mounted above the evaporator. The chilled air is circulated up through a large duct on the right side of the cabinet, forced out over the top of the product shelves area and is then drawn down to the inlet of the evaporator and is pulled through the evaporator by the one fan.


The temperature is controlled by a solid state temperature sensing device, located on the right panel of the cabinet and is connected to the control board. The control board then activates a low voltage relay that controls the operation of the compressor.

## INSTALL AIR DEFLECTOR:

Install air deflector on rear screen outlet by loosening the mounting screws and placing the keyholes over the screw heads and tightening the screws.

## Operating Systems

## Control Board \& Display

The control board contains all of the decision-making control and the display. All peripherals plug into the control board. The display on the control board indicates: Credit, Price of the Product, Diagnostic Information and Options (In Service Mode). In addition, there are (2) LED's that indicate Make Another Selection and Use Correct Change

## Keypad

The Selection keypad (pictured below) is located on the front of the monetary door The Selection Keypad is used as an input source for settable data when in Service Mode. The keypad is only active for service functions when the monetary door is open, so even in the event of vandalism to the control bezel; no access to the service functions is permitted.

Coin Mechs, Validators and Card Readers:
The Robo Series Machines support MDB protocol only.

|  | MDB Coin Mechanism | MDB Bill Validator |
| :--- | :--- | :--- |
| Mars | TRC-6510 <br> TRC-6512 <br> VN-4510 | VN2502-U5M <br> CoinCo9302-GX, <br> USQ-G701 <br>  <br> USQ-G703 <br> USQ-L701 |
| Conlux | USLZ-004-01F <br> CCM 5 G | MAG 32 |

The Robo Series will automatically determine at power up which peripherals are connected and configure itself accordingly.


## Operating Systems <br> INTRODUCTION

The APi 511 Beverage Merchandiser is user friendly and allows the user to move freely through the programming by choosing selected keys. It provides ease for insertion, modification, and deletion of operational parameters and data. In addition, the program system provides the user with status and diagnostic messages to aid in the use and service of the machine.

## OPERATIONAL MODE

The operational mode provides the machine with the ability to vend products. The machine is in Operational Mode whenever the monetary door of the machine is closed. Upon opening the monetary door, the machine will remain in Operational Mode until the Mode Switch on the Control board is depressed at which time it will enter the Service Mode.

## SERVICE MODE

The Service mode is entered by depressing and releasing the Mode Switch, on the Control Board. A second depression of the Mode Switch will exit the Service Mode and return the Control Board to the Operate Mode. Entrance into the Service mode will clear any current credit and disables all credit acceptance. In addition, entering the Service Mode, displays diagnostics information until an additional Service Mode function has been selected. Diagnostics information includes MDB errors and defective or jammed arm movement motor codes. If there are no errors are present " nOnE " will be displayed. If errors are present " $\mathrm{n} x$ " will be displayed where x is the number of errors. Errors may be viewed by using the arrow keys showing the most recent error first, or you may skip viewing errors by pressing other service keys. When you have viewed all the errors or you press the \# key, "CLrn" will appear to allow you to clear the errors. The \# key may then be used to toggle between 'y' and ' $n$ '. To exit the $\mathbf{C}$ key must be pressed. The ' $y$ ' or ' $n$ ' choice is only made if you exit with the $\mathbf{C}$ key (not the mode key).

The following table lists the Multi-Drop Bus errors that may be displayed in the Diagnostics Mode:

| Multi-Drop Bus Error | Display |
| :--- | :--- |
| Invalid changer scale factor | "CscF" |
| Defective coin tube sensor | "tSnS" |
| Coin jam detected | "CJAM" |
| Coin tube jam detected | "JJAM" |
| Coin acceptance problem detected | "CnEr" |
| Acceptor unplugged | "AcEr" |
| Coin changer ROM checksum bad | "ChEr" |
| Invalid acceptor scale factor | "bScF" |
| Defective bill sensor | "bSnS" |
| Bill jam detected | "StFL" |
| Bill stacker is full | "Cshb" |
| Bill cash box is out of position | "bMtr" |
| Bad bill motor detected | "bLEr" |
| Bill acceptor ROM checksum bad | "CdEr" |
| Invalid card reader scale factor | "bCrd" |
| Card error detected | "rJAM" |
| Invalid card detected | "CoEr" |
| Card reader jam detected | "brdr" |
| Communications error detected |  |
| Card reader failure |  |



Operate Mode
Upon closing the door, the display will show the firmware revision level and then enter operational mode.

## Standby

In stand by, zeros will be shown along with the designated decimal point. Accumulated credit will be shown until a selection is made. Position of the decimal point is determined by the MDB peripherals.

Keypad echo
When the first numeric key is pressed the display will show the selection number in the second leftmost digit. This character will remain for 5 seconds or until another key is pressed. If a second numeric key is entered, the pair will be shown on the display for one second and then the associated price for the product will display. If the selection is disabled the display will show "d". and flashes the " Make Another Selection " LED.

## Credit Accumulation

Credit may be accumulated through a coin mechanism, bill acceptor or card reader. Card reader credit cannot be mixed with coin and/or bill credit during a single transaction or vend. Credit acceptance will be disabled when the accumulated credit equals or exceeds the highest priced item. Credit accumulation from any source is disabled or escrowed if change is not available. If the amount of card reader credit available exceeds the maximum displayable credit, the maximum credit will be displayed.

## Vend process

After a keypad entry is made the control board determines if sufficient credit is available for the selection attempted. If the credit is greater than or equal to the selection price, a vend attempt will be made for that selection. During this time, the selection will be shown on the display. If credit is less than the selection price, the price will be displayed and the Use Correct Change LED will flash for 5 seconds or until a new selection key is pressed.

## Change payment

Change will be returned after the vend is complete. The amount of change to be returned will be displayed until all coinage is paid back. The least amount of coins available will be paid back for all credit returns.

## Use Correct Change LED

If the level of the changer's least value coin tube is below the lowest sensor, the "Use Correct Change" LED will be illuminated continuously. If the machine is unable to vend the selected item because of low change, the "Use Correct Change" LED will flash 5 times.

## Make Another Selection LED

If the machine is unable to vend the selected item, the "Make Another Selection "LED will be flash 5 times. In the case of a sold out condition the LED will flash and the display will read "SOLD OUT" for 30 seconds or until a keypress.

## Operating Systems

## Token Vends

Following the acceptance of a token, the display will show "FrEE". Further credit acceptance is disabled and a single item may be selected to vend for the token credit.

## Accountability Information

All MIS data is stored as both resettable and non-resettable with the exception of Machine Identification Number, Machine Serial Number, Software Version Number, Number of MIS Resets, Number of Machine Resets, Door Open History, and Value of Coins in Tubes which shall be stored as non-resettable only. All vend counters will roll over at 7 digits ( $9,999,999$ ). All cash counters will roll over at 8 digits including the decimal point $(999,999.99)$.

Vend accounting (MIS) is updated as follows:

* Indicates which field is updated for a given vend type.

|  | Vend Type |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| Field | Token | Vend | Testvend | Freevend |
| \#VENDS | $*$ | * |  | * |
| \$VENDS (Sale Price) |  | * |  |  |
| \#/PROD | $*$ | * |  | * |
| \$/PROD (Sale Price) |  | $*$ |  |  |
| \#/TESTVEND |  |  | $*$ |  |
| \# /FREE |  |  |  | $*$ |
| \$ /FREE |  |  |  | $*$ |
| \# /TOKEN | $*$ |  |  |  |
| \$ /TOKEN | $*$ |  |  |  |

Table 1: MIS Field Update Chart

## 

## Operating Systems

## DEXIUCS

The Robo Series supports DEX/UCS Communications Protocol - NAMA Vending Industry Data Retrieval Standard. The machine will automatically recognize the DEX/UCS device when it is plugged into the control board and will recognize when the device initiates the communication protocol. The transmission/reception of data to the device will then take place automatically. The MIS data stored by the machine for a DEX/UCS download is as follows:
The MIS data stored by the machine shall be as follows:


## Programming

Service Modes (quick reference)
See the following pages for more detailed information on each of the service modes listed below.
To access the Service Mode press the mode button on the control board, the display will prompt Sr or scroll through a list of errors (if any). The last error will remain on the display until a Service mode is entered. To access the service modes, enter one of the mode numbers below.

| MODE <br> NUMBER |  |
| :--- | :--- |
| 01 | Price Assignment |
| 02 | Test Vend |
| 03 | Multiple Vend Setup |
| 04 | Bill Escrow Setup |
| 05 | Force Vend Setup |
| 06 | Free Vend Setup |
| 08 | Historical Total Value of Sales |
| 09 | Historical Total \# of Vends |
| 11 | Coin Mechanism Access Mode |
| 12 | Historical Value of Sales By Selection |
| 13 | Historical \# of Vends By Selection |
| 15300 | Allows setting a 17 \# character serial number |
| 17200 | Allows setting 17 numeric character Machine <br> Asset number. |
| 18400 | Allows setting 17 numeric character location ID |
| 20 | Refrigeration Setup |
| 21 | Health Timer Setup |
| 22 | Machine Setup And Tests |
| 24 | Tube Fill Mode |
|  |  |
|  |  |
|  |  |

## Service Mode Numbers

01 - Price Assignment
The display will prompt Prc.
Enter the price to be set using the numeric keypad.
Press \# and the display will prompt " S " for Selection.
Enter all the selection numbers to be set at the price entered in the previous step.
Press \# to enter another price or $C$ to lock in and go back to the service mode.

## 02 - Test Vend

The display will prompt SL.
Enter the selection numbers to be tested.
Press $\mathbf{C}$ or close door to exit.

## 03 - Multiple Vend Setup

The display will prompt nuL n.
Use \# to toggle between $\mathbf{n}$ (no) \& $\mathbf{Y}$ (yes).
Press $\mathbf{C}$ or close door to exit.

## 04 - Bill Escrow Setup

The display will prompt ESc $\mathbf{n}$.
Use \# to toggle between $\mathbf{n}$ (no), $\mathbf{F}$ (first bill) or $\mathbf{L}$ (last bill).
Press C or close door to exit.

## 05-Force Vend Setup

The display will prompt Fu n.
Use \# to toggle between $\mathbf{n}$ (no) \& $\mathbf{Y}$ (yes).
Press $\mathbf{C}$ or close door to exit.

## 06 - Free Vend Setup

The display will prompt Fr n.
Use \# to toggle between $\mathbf{n}$ (no) \& $\mathbf{Y}$ (yes).
Press $\mathbf{C}$ or close door to exit

## Accountability

The first four digits are displayed for two seconds followed by the second four digits.
Press $\mathbf{C}$ to exit.

## 08 - Historical Total Value of Sales.

## 09 - Historical Total \# of Vends.

## 11-Coin Mechanism Access Mode

The cage will move out of the home position and coins can be added to inventory of the coin mechanism.

## 12-Historical Value of Sales By Selection <br> Upon entering, the control board displays"HVSS"and waits for a selection to be entered.

## 13-Historical \# of Vends by Selection

Upon entering, the control board displays "HNSS"and waits for a selection to be entered.

## 15300-Set Serial Number

Upon entering, the display clears and is ready to accept a 17 digit serial \#. Once the code is entered the \# key must be pushed.

## 17200-Set machine ID

Upon entering, the display clears and is ready to accept a 20 digit machine ID. Once the code is entered the \# key must be pushed to enter the new number.

## 18400-Set Location ID

Upon entering the display clears and is ready to accept a 20 digit location ID. Once the code is entered the \# key must be pushed to enter the new number.

## Programming

## 20 - Refrigeration Setup

Upon entering the "Refrigeration" setup mode the display shows the current "Refrigeration" temperature. The $<$ or $\Delta$ key may then be used to increase or decrease the temperature respectively.

## 21 - Health Timer Setup

The \# key may then be used to toggle the "Health Timer" option ON/Off.

22 - Machine Setup and Tests
Vend Position: "Row" then "Column"
Go Home: "*" then " 1 "
Safe Area: "*" then " 4 "
Z Mech Extend: "*" then " 7 "
Z Mech Retract: "*" then " 8 "
Set Row: "*" then "3"
Set Selection: "t" then " 9 "
Product Door Open: "*" then " 5 "
Product Door Close: " " then " 6 "

## 24-Tube Fill Mode

The display will prompt" tF--"and waits for coins to be inserted into the top of the changer. As the coins are inserted the display will show the value of the coins entered.
$\qquad$

## Programming

## Service Mode (detailed)

The Service Modes allow you to update all the prices and options in the machine. Upon opening the machine door and depressing the Service button located on the bottom left corner of the control board, the control board enters the Service mode. If a period of no activity occurs for 5 minutes, the controller will automatically revert to the Operate mode. Entrance to the Service mode clears any current credit. In addition, entering the Service mode, will display the \# of errors, each error may be scrolled through using the arrow keys. When you have viewed all the errors,"CLrn" will appear to allow you to clear the errors. The \# key may then be used to toggle between y and n.To exit the C key must be pressed. Diagnostics information includes Multi-Drop Bus errors and defective or jammed motor codes. If no errors are present the display will prompt $\mathbf{S r}$ for service.

Entering one of the service mode numbers below allows access to that service mode. Example: entering 01 will take you into price assignment.

## Service Mode Numbers

## 01 - Price Assignment

Upon entering the price assignment mode 01 the controller will display "Prc " for 2 seconds and then " .". Enter the price to be set using the numeric keypad.
Press \# and the display will prompt "S" for Selection.
Enter all the selection numbers to be set at the price entered in the previous step.
Press \# to enter another price or $C$ to lock in and go back to the service mode.
The maximum price is that can be set at $\$ 99.99$ due to the display limitations. (The display format is dependent upon scale factor and decimal point position provided by the credit peripherals connected.)

## 02 - Test Vend

Upon entering the Test Vend mode 02, the controller will display "SL ".
Enter the selection number to be tested. Once the selection is entered, a vend will be attempted. If the vend is successful, the controller display "SL" again. If the selected motor fails, the controller will display "FAiL" for 2 seconds and then display "SL" and wait for another selection to be entered. Test Vend will be turned off automatically on door closure. Press $\mathbf{C}$ or close door to exit.

## 03 - Multiple Vend Setup

Upon entering the "multi-vend" set up mode 03, the display shows the current "Multi-vend" state. Use \# key to toggle the "Multi-vend" option between "nul n", $n=$ disabled or "nul $Y$ " = enabled. Multi-vend enabled (nul Y) allows the customer to make additional selections as long as sufficient credit exists to purchase the lowest priced item in the machine. The customer may establish additional credit at any time when in this mode. If the customer presses the Coin Return Lever, the amount of available credit drops below the lowest priced item in the machine (by set price) or a 30 second time-out expires, change is returned regardless of the state of Multiple Vend. Multi-vend disabled ("nul n") will cause the change to be paid back immediately after product is removed.
Press $\mathbf{C}$ or close door to exit.

| Multi-Vend State | Display |
| :--- | :--- |
| Multi-vend enabled | "MULy" |
| Multi-vend disabled | "MULn" |

## Programming

## 04 - Bill Escrow Setup

Upon entering the "Bill escrow" set up mode 04, the display shows the current "Bill escrow" state. The \# key is used to toggle the "Bill escrow" option between FIRST/LAST/OFF. When Escrow FIRST is enabled the unit shall hold the first bill deposited in escrow until a vend is initiated. Once a vend is initiated the bill must be stacked before the product is dispensed. In this mode only one bill maybe used per vend. With this feature set to LAST all bills are stacked until credit is above the highest vend price, if change is available. With escrow OFF all bills accepted will be stacked immediately, providing there is sufficient change to payback. Press $\mathbf{C}$ or close door to exit.

| Bill Escrow State | Display |
| :--- | :--- |
| Bill escrow first | "EScF" |
| Bill escrow last | "EScL" |
| Bill escrow disabled | "EScn" |

## 05 - Force Vend Setup

Upon entering the "Force vend" set up mode 05 the display shows the current "Force vend" state. Use the \# key to toggle the "Force vend" option between ON/OFF. When the force vend option is enabled, once credit has reached the lowest vend price set in the machine, the customer must purchase at least one item prior to requesting that any remaining credit be returned. Force Vend does not apply when debit cards are used or if all coins/bills are held in tubes/escrow. Press $\mathbf{C}$ or close door to exit.

| Force Vend State | Display |
| :--- | :--- |
| Force vend enabled | "Fu Y" |
| Force vend disabled | "Fu n" |

## 06 - Free Vend Setup

Upon entering the "Free vend" set up (mode 06) the display shows the current "Free vend" state. Use the \# key to toggle the Free vend option between $Y(O N)$ and $N$ (OFF). When the "Free vend" option is enabled, the machine can be vended without credit. NOTE: If free vend is enabled, it will stay enabled until it is disabled. Press C or close door to exit.

| Free Vend State | Display |
| :--- | :--- |
| Free vend enabled | "Fr Y" |
| Free vend disabled | "Fr n" |

## 08 - Historical Total Value of Sales

Upon entering the Historical Total Value of Sales the display shows the sales displayed as an eight digit number. The eight digits are broken into two, four digit displays. First displayed, are the upper four digits for 2 seconds followed by the lower four (with decimal point location) for 2 seconds. These two fields will alternate every 2 seconds until this mode is exited. Press C or close door to exit.

## 09 - Historical Total \# of Vends

Upon entering the Historical Total \# of Vends the display shows the vends displayed as an eight digit number. The eight digits are broken into two, four digit displays. First displayed, are the upper four digits for 2 seconds followed by the lower four (with decimal point in the right most digit) for 2 seconds. These two fields will alternate every 2 seconds until this mode is exited. Press $\mathbf{C}$ or close door to exit.

## 11-Coin Mechanism Access Mode

The cage will move out of the home position and coins can be added to the inventory of the coin mechanism.

## 12-Historical Value of Sales by Selection

Upon entering the Historical Value of Sales by Selection code the controller displays "HvSS" and waits for a selection to be entered. Once the selection is entered the Historical Value of Sales for that selection is displayed as an eight digit number. The eight digits are broken into two, four digit displays. First displayed, are the upper four digits for 2 seconds followed by the lower four (with decimal point location dependant on the MDB peripherals) for 2 seconds. These two fields will alternate every 2 seconds until this mode is exited or another selection is entered.

## 13-Historical \# of Vends by Selection

Upon entering the Historical \# of Sales by Selection code the controller displays "Hnss" and waits for a selection to be entered. Once the selection is entered the Historical \# of Sales for that selection is displayed as a seven digit number. The seven digits are broken into two, displays. First displayed, are the lower four digits for 2 seconds followed by the upper three for 2 seconds. These two fields will alternate every 2 seconds until this mode is exited.

## 15300-Set Serial Number

Upon entering the set Serial Number code, the screen is cleared and the system is ready to accept a 17 digit Serial Number. Once the desired code is entered the \# key must be pushed to over write the previous information.

## 17200-Set Machine ID

Upon entering the set Machine ID code, the screen is cleared and the system is ready to accept an 20 digit Machine ID. Once the desired code is entered the \# key must be pushed to over write the previous information.

## 18400-Set Location ID

Upon entering the set Location ID code, the screen is cleared and the system is ready to accept an 20 digit Location ID. Once the desired code is entered the \# key must be pushed to over write the previous information.

## 20 - Refrigeration Setup

Upon entering the "Refrigeration" setup mode the display shows the current "Refrigeration" set temperature. The $\{<>\}$ key may then be used to increase or decrease the set temperature respectively. The temperature is settable from $+34^{\circ}$ to $+50^{\circ}$ Fahrenheit inclusive in 1 degree increments. The compressor is turned on when the temperature reaches $+4^{\circ} \mathrm{F}$ of the set temperature for 2 consecutive readings. The compressor will remain on until the temperature falls below $-2^{\circ} \mathrm{F}$ of the set temperature for 2 consecutive readings. Once the current mode is left the displayed temperature is stored. The refrigeration system is enabled to run 1 minute after a door close. 40 minutes after a door close the machine will go into a defrost. After the door close defrost the machine functions as follows:
>Every 60 minutes of compressor runtime the machine will go into defrost
$>$ The minimum length defrost is 5 minutes
>If the temperature is above 44 when it goes into defrost, the defrost is 5 minutes
>lf the temperature is below 44 when it goes into defrost, the defrost ends when the temperature reaches 44 .

| Refrigeration Temperature | Display |
| :--- | :--- |
| Refrigeration Display | "rFxx" |

## Programming

## 21 - Health Timer Setup

Upon entering the "Health Timer" setup mode the display shows the current "Health Timer" state. The \{\#\} key may then be used to toggle the "Health Timer" option ON/OFF. When the "Health Timer" option is enabled, the entire machine will function as follows: After a door close or a defrost cycle the temperature is ignored for 30 minutes. After that time if the temperature is above $41^{\circ} \mathrm{F}$ for 15 consecutive minutes or longer, the machine is shut down displaying "OUT OF ORDER" and having a error "Fd" on the display. When you open the door the display will read "HESD" to tell you the machine was in health shut down. To reset the health timer the monetary door must be open then power down and then up. If warm product is added to the machine the thermal mass will take a long time to get down to temperature and will likely go into a health shut down. .

| Health Timer State | Display |
| :--- | :--- |
| Health Timer enabled | "HLty" |
| Health Timer disabled | "HLtn" |

## 22 - Machine Set up and Test

Upon entering the Machine Setup and Tests, the display will read "tESt". The following modes are available using the key sequence listed.

Vend Position: Enter Selection Number
This will bring the $Z$ Mech in front of the vend selection. " $Z$ Mech Out" or $\operatorname{In}$ " is used to simulate a vend of a product or to check height. Height adjusting is done by depressing the left or right arrow keys to bring the $Z$ Mech up or down respectively. To save the height for just that selection use the "Set Selection" or to set the entire row use the "Set Row". When finished with the selection either go to another selection or go home.

## Go Home: "*" then " 1 "

Brings the $Z$ Mech to the home position

## Safe Area: "*" then "4"

This is a location just outside of home. It is used to adjust the height that you go into home. Height adjusting is done by depressing the left or right arrow keys to bring the $Z$ Mech up or down respectively. To save the new height use the "Set Selection".

## Z Mech Extend: "*" then "7"

This will extend the $Z$ Mech when you are at a vend selection

## Z Mech Retract: "*" then "8"

This will retract the $Z$ Mech when you are at a vend selection.

## Set Row: "*" then "3"

If you are at a selection it will set that to be the vend height for the entire row

## Set Selection: "*" then "9"

If you are at a selection it will set that to be the vend height for that selection.

## Product Door Open: "*" then " 5 "

The cage lock will engage and then the product door will open.

## Product Door Close: "*" then " 6 "

The product door will close and then the cage lock will retract.

## Tube Fill Mode

Upon entering the Tube Fill mode the controller will display "tF--" and wait for coins to be inserted into the top of the changer. As the coins are inserted the display will show the value of the coins inserted.


BACK

## Cabinet



| Key | Part Number | Description | Key | Part Number | Description |
| :---: | :--- | :--- | :--- | :--- | :--- |
| 2 | 56600129 | Door Assembly Complete, Thermal. Black | 12 | 420003 | $1 / 4 \times 20 \times 3 / 4$ Screw |
| 2 a | $56600129-01$ | Door Assembly Complete, Thermal. Euro Gray | 13 | $420010-19$ | Washer |
| 3 | 56600125 | Monetary Door, see page 5.08 | 14 | 56400059 | Hinge Pivot Assy. |
| 4 | 56600192 | Lamp Assembly complete. | 15 | 420003 | Screw 1/4x20x3/4 |
|  | 54400134 | Lamp Cover (not shown) | 16 | 56600223 | Door Panel, Stick on |
| 5 | 56900001 | Lamp - Fluorescent 55 Watt |  |  |  |
| 6 | 53100018 | Screw Hex/Wshr \#8 |  |  |  |
| 7 | 52200090 | Insulation Base |  |  |  |
| 8 | 52000653 | Deflector Base |  |  |  |
| 9 | 52000464 | Air Deflectors |  |  |  |
| 10 | $53100018-01$ | Screw \#8 |  |  |  |
| 11 | 53100026 | Washer-Plastic |  |  |  |



Shuttle Installation Assembly

| Key | Part Number | Description | Key | Part Number | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 |  | Cabinet |  |  |  |
| 2 | 56600161 | Y bar/Carriage Assy. |  |  |  |
| 3 | 53400023 | Rail-Bottom Guide |  |  |  |
| 4 | 102-8R12 | Screw-\#8-32x1/2 |  |  |  |
| 5 | 56600177 | Bottom Slide Assy. |  |  |  |
| 6 | 5300054 | Washer-Latch Pin |  |  |  |
| 7 | 437-10 | Keps Nut 10-24 |  |  |  |
| 8 | 420010-9 | Washer |  |  |  |
| 9 | 438-8 | Keps Nut 10-32 |  |  |  |
| 10 | 164-8-8 | Screw w/lock Washer |  |  |  |
|  |  |  |  |  |  |
|  | 56000115 | Leg Assembly (not shown) |  |  |  |
|  | 53000106 | Leg Leveler (not shown) |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  | $\square$ |  |
|  |  |  |  | $\square$ |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  | This document is ay |  | ble free |  |
|  |  | charge to our cur | U | ers at |  |
|  |  | wownutomaticor |  | - |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |



## Cabinet with Liner and Inside Cabinet Parts




## Cabinet Shelving

| Key | Part Number | Description | Key | Part Number | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 56600164 | Cabinet Barrier \& Chiller Assy. | 35 | 57400013 | Selection Tabs Complete Set (not shown) |
| 2 | 56600200 | Double Tray Assy. |  |  |  |
| 3 | 56400087 | Frame Tray |  |  |  |
| 4 | 56600116 | Pusher Right Assy. |  |  |  |
| 5 | 56600097 | Pusher Assy. See Page 5.12 |  |  |  |
| 6 | 56600117 | Pusher Left Assy. |  |  |  |
| 7 | 56600171 | Roller Track Assy. |  |  |  |
| 8 | 53000115 | Lock Shelf Component |  |  |  |
| 9 | 166-8r6 | Screw |  |  |  |
| 10 | 276-10r8 | 10-24x1/2 Screw |  |  |  |
|  |  |  |  |  |  |
| 11 | 56400081 | Tray Base Assy. |  |  |  |
| 12 | 52000652 | Latch Tray |  |  |  |
| 13 | 54000008 | Spring - Tray Latch |  |  |  |
| 14 | 53000103 | Rivet - Latch |  |  |  |
| 15 | 53000070 | Roller - Tray |  |  |  |
| 16 | 53000055 | Pin Tray Support |  |  |  |
|  |  |  |  |  |  |
| 17 | 56600163 | Escapement Assy. - Four Post |  |  |  |
| 18 | 438-6 | 6-32 Keps Nut |  |  |  |
| 19 | 56600172 | Tray Base - Roller Assy. |  |  |  |
| 20 | 56400041 | Tray Sub-Assembly |  |  |  |
| 21 | 54400031 | Tray Slides |  |  |  |
|  |  |  |  |  |  |
| 22 | 53200021 | Base Escapement |  |  |  |
| 23 | 53200019 | Gate Left |  |  |  |
| 24 | 53200020 | Gate Right |  |  |  |
| 25 | 53200005 | Gate Lock Right |  |  |  |
| 26 | 53200022 | Gate Lock Left |  |  |  |
| 27 | 52000608 | Link Gate |  |  |  |
| 28 | 53000086 | Pin Gate Clevis |  |  |  |
| 29 | 53000085 | Pin Gate Link |  |  |  |
| 30 | 53000046 | Pin-Tray Long |  |  |  |
| 31 | 53000045 | Pin-Tray Short |  |  |  |
| 32 | 53200025 | Stop-Bottle |  |  |  |
| 33 | 54000010 | Spring-Four Post |  |  |  |
| 34 | 57400004 | Price Tabs 50-95 (eight of each price) Not Shown |  |  |  |
|  | 57400005 | Price Tabs 1.00-1.75 (eight of each price) Not Shown |  |  |  |
|  | 57400006 | Price Tabs 1.80-2.60 (eight of each price) Not Shown |  |  |  |



## Monetary Door

| Key | Part Number | Description | Key | Part Number | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 56600125 | Monetary Door Assy. | 20 | 56000055 | Locking Bar Weldment |
| 1a | 56000056 | Weldment Monetary Door | 21 | 56400051 | Lock Arm Assy. |
| 3 | 16600266 | Bezel Selector Assy. | 22 | 118-10-12 | Carriage Bolt 10-24x3/4 |
| 3a | 14400034 | Bezel Only | 23 | 438-10 | Keps Nut 10-24 |
| 3b | 17400102-01 | AP Logo For Bezel | 24 | 56400034 | Extension Rod Coin Return |
| 3c | 13800001 | Selection Switch Membrane (not shown) | 25 | 276-8R6 | Screw 8-32x3/8 |
| 4 | 440390 | Instruction Glass | 26 | 201660 | Coin Return Bracket |
| 5 | 54400062 | Trim-Dispense Door | 27 | 404-8 | Hex Nut 8-32 |
| 6 | 660581 | Coin Cup Front Assy. | 28 | 18443 | Nut $1 / 4$ |
| 7 | 56400075 | Hinge Pivot Assy. | 29 | 52000684 | Bracket Harness |
| 8 | 420003 | Screw $1 / 420 \times 3 / 4$ | 30 | 56600001 | Board Cover |
| 9 | 440289-5 | Coin Return Button | 31 | 53300038 | Foam Seal 3/16x1/2 |
| 10 | 17200002 | T-Handle Assy. | 32 | 360258 | Control Board |
| 11 | 54400066 | Coin Cup | 33 | 56800036 | Harness-Service \& Compressor |
| 12 | 56600069 | Coin Chute Assy. | 34 | 54000011 | Clip-Wire |
| 13 | 380258 | Door Switch | 35 | 660580 | Validator Filler Plate |
| 14 | 52000411 | Door Switch Bracket | 36 | 56000055 | Locking Bar |
| 15 | 56600182 | Dispense Door Assy. See Page 5.18 | 37 | 14400033-01 | Keypad Buttons |
| 16 | 420144 | Ferrule |  |  |  |
| 17 | 305-7R8 | Screw \#7x1/2 |  |  |  |
| 18 | 420010-17 | Washer |  |  |  |
| 19 | 56000072 | Weldment Handwell |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |



Barrier Assembly

| Key | Part Number | Description | Key | Part Number | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 54400116 | Front Panel Assy. | 23 | 56700009 | Motor 24v |
| 2 | 56400048 | Coin Mech. Support | 24 | 56400049 | Mount Home Lock |
| 3 | 56600113 | Power Supply Assy. See Page 5.20 | 25 | 53800009 | switch |
| 4 | 56600095 | Coin Slide Assy. | 26 | 54400096 | Cam XYZ Lock |
| 5 | 56600035 | Coin Return Chute Assy. | 27 | 53800009 | Switch |
| 6 | 52000323 | Coin Chute Return | 28 | 54400095 | Bar XYZ Lock |
| 7 | 56000076 | Security Shield | 29 | 404-2 | Hex Nut 2-56 |
| 8 | 440362 | Shelf Roller | 30 | 56800018 | Harness |
| 9 | 300203 | Shelf Roller Screw |  |  |  |
| 10 | 437-41 | 1/4-28 Keps Nut |  |  |  |
| 11 | 52000330 | Door Lock Catch Bottom |  |  |  |
| 12 | 4200010-9 | Washer |  |  |  |
| 13 | 53100018-01 | Screw 8-32 x3/4 |  |  |  |
| 14 | 53300045 | Foam Seal 1/2x1/2 64 inches |  |  |  |
| 15 | 52000316 | Door Lock Catch Top |  |  |  |
| 16 | 53300047-01 | Seal- Wiring Harness |  |  |  |
| 17 | 53100038 | Clip-Wire |  |  |  |
| 18 | 56600188 | Home Switch Assy. |  |  |  |
| 19 | 56600093 | Coin Release Assy. |  |  |  |
| 20 | 53100018 | Screw 8-32x3/8 |  |  |  |
| 21 | 53300047 | Seal-Wiring Harness |  |  |  |
| 22 | 56600084 | Home Lock Motor Assy. |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |



## Pusher Assembly

| Key | Part Number | Description | Key | Part Number | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 56600097 | Dual Pusher Assy. |  |  |  |
| 2 | 56600104 | Pusher Assy. Right |  |  |  |
| 3 | 56600103 | Pusher Assy. Left |  |  |  |
| 4 | 53400010 | Rail-Pusher |  |  |  |
| 5 | 420078-9 | Pop Rivet .125x. 375 |  |  |  |
| 6 | 52000408 | Spacer - Push Rail |  |  |  |
| 7 | 53000060 | Pin-Pusher Mounting |  |  |  |
| 8 | 262-6R6 | Screw \#6-32x3/8 |  |  |  |
| 9 | 52000388 | Latch-Pusher |  |  |  |
| 10 | 56600117 | Pusher Right Assy. Complete |  |  |  |
| 11 | 56600116 | Pusher Left Assy. Complete |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |

## Pusher Assembly



## Pusher Assembly

| Key | Part Number | Description | Key | Part Number | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 56600104 | Pusher Assy. Right |  |  |  |
| 2 | 54400086 | Pusher Assy. Lower |  |  |  |
| 3 | 54400035 | Hub-Spring |  |  |  |
| 4 | 54400085 | Pusher Arm Upper |  |  |  |
| 5 | 53100014 | Roll Pin |  |  |  |
| 6 | 305-7R8 | Screw \#7x1/2 |  |  |  |
| 7 | 54000007 | Spring-Pusher |  |  |  |
| 8 | 52000506 | Clip-Pusher |  |  |  |
| 9 | 54400108 | Wheel - Pusher |  |  |  |
| 10 | 53000082 | Pin-Wheel |  |  |  |
| 11 | 57400011-01 | Label-Sold Out |  |  |  |
| 12 | 56600103 | Pusher Assy.Left |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |



## Shuttle Assembly

| Key | Part Number | Description | Key | Part Number | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 56600155 | Shuttle Assy. Complete | 19 | 56000111 | Z Drive Chassis |
| 2 | 56600153 | Shoe Assy. See Page 5.19 | 20 | 56700016 | Asm, Z Drive Motor Includes 20 A, B \& C |
| 3 | 56000108 | Carriage Weldment | 20A | 53000003 | Gear, Cage Drive, Z - Axis |
| 4 | 54400120 | Insulator | 20B | 801C094-10 | Roll Pin, 3/32 Dia x 5/81g |
| 5 | 56600151 | Carriage y Drive Assy. | 20C | 56700003 | Z Drive Motor, Only |
| 6 | 276-8R8 | Screw 8-32x3/8 | 21 | 56800060 | Harness Cage |
| 7 | 56600152 | Carriage Z Drive Assy. | 22 | 53800009 | Switch Robo Cage |
| 8 | 276-6R6 | Screw 6x3/8 | 23 | 56000107 | Weldment-Z Motor Mounting |
| 9 | 53000095 | Shaft-Shoe | 24 | 438-6 | Keps Nut 6-32 |
| 10 | 52200095 | Saddle | 25 | 404-2 | Keps Nut |
|  |  |  | 26 | 142-4-4 | Screw \#4-40x1/4 |
| 11 | 56000120 | Chassis - Y drive |  |  |  |
| 12 | 56700005 | Motor-Y Axis |  |  |  |
| 13 | 52000665 | Cover-Y drive |  |  |  |
| 14 | 142-4-4 | Screw \#4-40x1/4 |  |  |  |
| 15 | 438-6 | Keps Nut 6-32 |  |  |  |
| 16 | 56000129 | Clamp |  |  |  |
| 17 | 53300049 | Strip-Tip Abatement |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |



| Key | Part Number | Description | Key | Part Number |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 1 | 56600182 | Dispense Door Assy. | Description |  |  |
| $1 \mathrm{1a}$ | 52000304 | Bracket Only | $217-6 R 5$ | Screw \#6x5/16 |  |
| 2 | 54400061 | Door-Dispense | $203-6 R 16$ | Screw \#6x32x7.8 |  |
| 3 | 54400126 | Bracket Dispense Door Guide | $142-4-4$ | Screw \#4-40x1/4 |  |
| 4 | 56600185 | Motor Assy. |  |  |  |
| 5 | 56800034 | Harness-Delivery Door |  |  |  |
| 6 | 52000661 | Bracket Dispense Door Motor |  |  |  |
| 7 | $276-8 R 4$ | Screw 8-32x1/4 |  |  |  |
| 8 | 53800007 | Switch |  |  |  |
| 9 | 56600183 | Dispense Door Gear Assy. |  |  |  |
| 10 | $276-8 R 6$ | Screw 8-32x3/8 |  |  |  |
| 11 | $276-4 R 9$ | Screw \#4-40x9/16 |  |  |  |
| 12 | 54400109 | Door Track |  |  |  |
| 13 | 53000111 | Stand-Off Door |  |  |  |

BACK

## Cabinet Liner



| Key | Part Number | Description | Key | Part Number | Description |
| :---: | :--- | :--- | :--- | :--- | :--- |
| 1 | 56600162 | Cabinet Liner Assembly | 12 | 420349 | Hole Plug |
| 2 | 56600157 | Cabinet -Insulated | 13 | 52200073 | Insulation Hole Plug |
| 3 | 57000011 | Liner Cab Left Side | 14 | $164-51-7$ | Screw w/Lockwasher |
| 4 | 57000012 | Liner Cab Right Side | 15 | 27931 | Carriage Bolt |
| 5 | 57000010 | Liner Back | 16 | 53100001 | Plastic Rivet |
| 6 | 57000013 | Liner Top | 17 | 460642 | Decal - Voltage |
| 7 | 56600143 | Upper Rail Assembly | 18 | 53100018 | Screw Hex 8-32 x 3/8 |
| 8 | 56000084 | Lower Shelf Plate | 19 | 56400045 | Bracket Assy. |
| 9 | 54400078 | Liner Bottom | 20 | $276-10$ R8 | Screw $10-24 \times 1 / 2$ |
| 10 | 56400060 | Hinge Assembly Upper Right | 21 | 27932 | Nut $5 / 16$ |
| 11 | 56400058 | Hinge Assembly Upper Left |  |  |  |

## Upper Rail \& Shelf Plate



| Key | Part Number | Description | Key | Part Number | Description |
| :---: | :--- | :--- | :--- | :--- | :--- |
| 1 | 56600143 | Upper Rail and Shelf Plate Asm |  |  |  |
| 2 | 52000650 | Bar sensor |  |  |  |
| 3 | 56800053 | Coiled Cable |  |  |  |
| 4 | $404-61$ | Hex Nut 3/8 |  |  |  |
| 5 | 53100022 | P Clamp 3/8 |  |  |  |
| 6 | 53400021 | Top Plate |  |  |  |
| 7 | 53000021 | Rack X Axis |  |  |  |
| 8 | $751-37$ | Retaining Ring |  |  |  |
| 9 | $276-8 R 14 B$ | Screw |  |  |  |
| 10 | $276-8 R 4$ | Screw |  |  |  |
| 11 | $276-8 R 6$ | Screw |  |  |  |
| 12 | 53000107 | Shaft X Cable |  |  |  |
| 13 | 56000097 | Upper Rail Weldment |  |  |  |
| 14 | 56600145 | Upper Slide Assembly |  |  |  |
| 15 | 54250003 | Super Lube Grease (not shown) |  |  |  |



| Key | Part Number | Description | Key | Part Number | Description |
| :---: | :--- | :--- | :--- | :--- | :--- |
| 1 | 56600155 | Shuttle Assembly |  |  |  |
| 2 | 56600178 | Y Bar Assembly |  |  |  |
| 3 | 53000101 | Shaft - Y Bar Cord |  |  |  |
| 4 | 56800045 | Harness - Y Bar |  |  |  |
| 5 | 56400083 | Upper Y-Bar Bracket Assembly |  |  |  |
| 6 | $242-4 R 6$ | $\# 4-40 \times 3 / 8$ Flat Head Screw |  |  |  |
| 7 | 53100034 | Actuator - Home Switch |  |  |  |
| 8 | 53100022 | P Clamp |  |  |  |
| 9 | $438-8$ | $8-32$ Keps Nut |  |  |  |
| 10 | 56800054 | Harness - Y Coil Cable |  |  |  |
| 11 | $166-8 R 8$ | $\# 8 \times 32 \times 1 / 2$ Screw |  |  |  |
| 12 | 56000123 | Cable Connection Bracket Assembly |  |  |  |
| 13 | $438-41$ | $1 / 4 \times 20$ Keps Nut |  |  |  |
| 14 | $276-6 R 6$ | $\# 6 \times 3 / 8$ Screw |  |  |  |



| Key | Part Number | Description | Key | Part Number | Description |
| :---: | :--- | :--- | :--- | :--- | :--- |
| 1 | 56400082 | Y Bar Hardware Assembly | 14 | 56600191 | Y Switch Assembly |
| 2 | 53000063 | Rack - Y Axis |  |  |  |
| 3 | 56600154 | Carriage to Y Bar Mount Assembly |  |  |  |
| 4 | 53100005 | Bearing - Self Align |  |  |  |
| 5 | $751-37$ | Retaining Ring |  |  |  |
| 6 | $803-094-10$ | $.094 \times$ 5/8 Steel Dowel |  |  |  |
| 7 | 53000015 | Gear - Mod X Drive |  |  |  |
| 8 | 53100004 | Bearing - Thrust |  |  |  |
| 9 | $438-8$ | 8-13 Keps Nut |  |  |  |
| 10 | 53200015 | Y Bar Mounting - Gear |  |  |  |
| 11 | $262-8 R 6$ | \#8 X 32 X 3/8 Screw |  |  |  |
| 12 | 53000102 | Shaft - Shuttle |  |  |  |
| 13 | 56600176 | X Drive Mount Assembly |  |  |  |
| $13 a$ | 56700006 | X Motor Only |  |  |  |



| Key | Part Number | Description | Key | Part Number | Description |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 1 | 56600153 | Shoe Assy. |  |  |  |
| 2 | 56000109 | Shoe Weldment |  |  |  |
| 3 | 54400121 | Cage Floor |  |  |  |
| 4 | 56600179 | Bottle Guide Right Assy. |  |  |  |
| 5 | 56600180 | Bottle Guide Left Assy. |  |  |  |
| 6 | 54400144 | Gear-Cage Z -Axis |  |  |  |
| 7 | 53000093 | Actuator Z Drive |  |  |  |
| 8 | $420135-4$ | Grommet 3/8 Id X 5/8 OD |  |  |  |
| 9 | $305-6 R 6$ | Screw 6X3/8 |  |  |  |
| 10 | $276-6 R 6$ | Screw 6X3/8 |  |  |  |
| 11 | 5440080 | Cam - Cage Roller |  |  |  |
| 12 | $276-4 R 4$ | Screw \#4-40x1/4 |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |

## Power Supply Assembly

| Key | Part Number | Description | Key | Part Number |  |
| :---: | :--- | :--- | :--- | :--- | :--- |
| 1 | 56600113 | Power Supply Assy. | Description |  |  |
| 2 | 52000423 | Enclosure-Power Supply | $436-8$ | Keps Nut 8-32 |  |
| 3 | 56800007 | Transformer-120V | 12 | $380241-2$ | Circuit Breaker 5Amp |
| 4 | 56700008 | Relay-24V | 13 | 380243 | Switch |
| 5 | 56800029 | Harness Power Supply Relay | 14 | 57400009 | Label Power Supply |
| 6 | $276-8 R 6$ | Screw 8-32x3/8 | 15 | 56800030 | Harness Junction Box |
| 7 | 56800051 | Light Ballast | 16 | $216-41$ R8 | Screw 1/4x1/2 |
| 8 | 380303 | Filter-Light | 17 | 460642 | Decal |
| 9 | 380304 | Filter Power Supply | 18 | 57400010 | Label-Power Cord |
| 10 | 57400008 | Label | 19 | $420040-2$ | Snap Bushing |
|  |  |  |  |  |  |
|  |  |  |  |  |  |



| Key | Part Number | Description | Key | Part Number | Description |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 1 | 56600100 | Refrigeration Assy. | 16 | $276-10 R 8$ | $10-24 \times 1 / 2$ |
| 2 | 56000083 | Refrigeration Base Assy. | 17 | 52000470 | Bracket-Cond. Motor |
| 3 | 56700010 | Compressor 120 Volt | 18 | 460044 | Wire Tie |
| 4 | 440459 | Evaporator Pan | 19 | 56700011 | Condensor Fan Assy. 120 Volt |
| 5 | 52100015 | Discharge Tube | 56700022 | Motor Only, Condensor Fan |  |
| 6 | 52100017 | Process Tube | 20 | $210-8 R 6$ | Screw \#8x3/8 |
| 7 | 52000422 | Bracket-Cond. Cover | Harness-Refigeration | 21 | 53300041 |
| 8 | 56800027 | Compressor Mounting Pin | Seal-Ref. Tube |  |  |
| 9 | 300225 | Compressor Mounting Clip | 420356 | Tubing $1 / 2$ ID |  |
| 10 | 420426 | Cover | 23 | 52100014 | Capilary Tube |
| 11 | 54400077 | Condensor Coil | 24 | 52000421 | Bracket-Evap. Top |
| 12 | 52100012 | Tube | 25 | 52100018 | Evaporator Coil Assy. |
| 13 | 52100016 | Drier |  |  |  |
| 14 | 420427 | Condensor Fan Shroud |  |  |  |
| 15 | 52000418 |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |

## APi RoboQuencher ALIGNMENT \& Set-Up Procedure

Tools: Phillips screw driver, straight edge (NOTE: Straight edge can be any item that will give a consistent measurement, ruler, file, pen or pencil etc.).

## Step 1: Align Y bar to shelving

Step 2: Adjust $X$ sensor bar
Step 3: Adjust cage vending height

STEP \#1
A. Machine needs to be powered up and at operating temperature (37F).
Push "service mode" button, located on control board.
Put in test mode (*22)
Push slide to the left, at selection 11. (Fig. 1).

B. Press 10 on the keypad and send to selection 10.

Do NOT extend the cage as this may cause an incorrect reference.
Place straight edge on the right side of shuttle so it touches the slide.
Pick a reference point off of the left edge of the straight edge to either the slide or other point on gate. The reference point will then be used at selection 50 to determine if the Y bar is straight with the shelving.
C. Press 50 to go to selection 50 .

Use the straight edge and compare the reference point you had at selection 10. If both references are within $1 / 8$ " the $Y$ bar is straight with the shelving press *1 to go home and proceed to step 2 .If the reference points is off by more than $1 / 8$ " you need to move the bottom of the Y bar in the direction you are off. (proceed to step D)


## Troubleshooting

## D. RE-POSITIONING YBAR

Press *1 to send shuttle home, then press 33 to send shuttle to selection 33.
Loosen (2) screws shown in fig. 5.
Grasp the bottom of the YBAR assembly and pull towards you and shift the bottom of the bar 1 tooth (left or right, depending on offset found when measuring above).


Tighten screws and send YBAR home (*1).
Repeat steps A through D and verify settings are now the same.

## Troubleshooting

## Step \# 2

A. Enter 10 on the keypad, which will send the shuttle to location 10. Align a straight edge from the right side of shuttle to slide of selection 11.

If the rib is not aligned, measure the difference between the left edge of the straightedge and the left side of rib \# 2.
Send back to home (*1), and proceed to step 3.
B. Loosen the 3 screws securing the $x$ timing bar to the top of the cabinet interior. (fig. 3) Move the $x$ sensor bar the direction that the shuttle needs to move to be aligned with the left edge of rib 2.

Repeat steps $A$ and $B$ to see that $x$ sensor bar is aligned correctly.


## Troubleshooting

## Trouble Shooting RoboQuencher ${ }^{\text {tm }}$ Cage Product Sensors with a DMM

Test 1 and Test 2 can be done at either P-9 (Fig 1)on the RQ Control Board OR at the 16 pin connector (Fig 2) on the left edge of the cage

## Test 1 - Check LED:

Power machine off
Unplug Y Motion Control connector
Set meter to diode check
Place red probe on pin 15 of the harness
Place black Probe on pin 16 of the harness
You should read over 1 Volt $\leftarrow$ the LED is good
If you reverse the probes you should get nothing
If you get an infinite reading both ways, a harness is broken or the LED is faulty

Test 2 - Check the sensor:
Power down machine
Unplug Y Motion Control connector
Move the Z Mech to bottom/middle of the machine
Set meter to diode check
Place red probe on pin 14
Place black Probe on pin 11
There should be no reading or infinite reading
The sensor is on the right side of the $Z$ Mech covered by a small clear cover. You need to take a flash light and point it in to the sensor. The more light you can provide directly on the sensor, the lower the voltage.
The meter should go from infinite to some value above 0 volts.
You may have to move the flashlight around so that you are pointing it into the sensor. If you see the meter leave the infinite reading the sensor is good.

If you get no reading when checking the Sensor with a meter and a flashlight, check the harness
from the board to the sensor in cage by performing Test 3.

## Test 3 - Continuity of Sensor \& Harness:

Remove right bottle guide by removing the two screws located on the right side of the $Z$ Mech
Move the bottle guide so you can access the sensor wires in back
Blue wire (pin 1) in $Z$ Mech goes to y motion control connector pin 11
White wire (pin2) in Z Mech goes to y motion control connector pin 14

If the harness to the sensor tests OK, Proceed to Test 4.

Y Motion Connector on Control Board

P9

Figure 1


## SENSOR

## Test 4 - Control Board Power to Cage

 To check control board:Machine should be powered up
Set meter to volts DC
Place red probe on pin 15 (Y motion Control)
Place black probe on pin 13 (Y motion Control)
You should measure 5 Vdc
This is the 5 Vdc supply to the components in the cage
Set meter to volts AC
Place red probe on pin 15
Place black probe on pin 16
You should measure above 0.200 Volts.

This is the pulsed signal being sent to the LED in the cage. If no voltage is detected, replace control board.

## Troubleshooting

## Robo Quencher Lubrication And Maintenance Schedule

The following illustrations show the lubrication points that we recommend be cleaned and lubed at the vend counts listed on the attached chart. The recommended lubricant is Super Lube part \# 54250005, for the gear racks, and mineral oil for the shelf slides and X\&Y bars.


Figure 1

Troubleshooting


Figure 2


Figure 3

Figure 5


Figure 4


## Troubleshooting

## PREVENTATIVE MAINTENANCE SERVICE SCHEDULE for APi 511 Beverage Merchandiser

| SERVICE REQUIRED AT EACH <br> INTERVAL LISTED X MONTHS OR <br> VENDS WHICHEVER COMES FIRST | Intervals by Months >>> | Each Visit | 3 | 6 | 12 | 18 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Intervals by Vends >>> |  | 5,000 | 10,000 | 20,000 | 30,000 |
| Shuttle assembly (See Fig. 1) |  |  |  |  |  |  |
| Shuttle shoe, and sensors |  | Clean | Clean/Inspect | Clean/Inspect | Clean/Inspect | Clean/Inspect |
| Lube the 4 black slider blocks ( Y bar) |  |  |  | Oil | Oil | Oil |
| Foam pad |  |  | Inspect | Replace | Replace | Replace |
| Lower x bar slide assy. (See Fig.2) |  |  |  |  |  |  |
| Lube the bottom rail guide |  |  |  | Oil | Oil | Oil |
| Lube the bottom gear rack |  |  |  |  | Grease |  |
| Lube the bottom x motor slides |  |  |  | Oil | Oil | Oil |
| Upper x bar slide assy. (See Fig.3) |  |  |  |  |  |  |
| Lube the upper rail guide |  |  |  | Oil | Oil | Oil |
| Lube the upper gear rack |  |  |  |  | Grease |  |
| Lube the upper x rail slides |  |  |  | Oil | Oil | Oil |
| Shelf Tray assy. (See Fig.4) |  |  |  |  |  |  |
| Shelf slides |  |  | Clean/Lube | Replace | Clean/Lube | Replace |
| Bottle Escapements (40) |  | Inspect | Inspect | Inspect | Inspect | Inspect |
| MISCELLANEOUS (See Fig.5) |  |  |  |  |  |  |
| Intake screen |  | Clean |  |  |  |  |
| Exhaust screen |  |  | Clean | Clean | Clean | Clean |
| Coin Mech. And Validator |  | Clean |  |  |  |  |
| T-Handle |  |  |  |  | Lubricate |  |
| Glass Door |  | Clean |  |  |  |  |
| Condensing Unit Fins |  |  |  |  | Clean |  |
| Any Spills |  | Clean |  |  |  |  |

For each month of use past 36 months, repeat the schedule at each interval indicated.
CLEAN Clean and sanitize as per Each Visit procedure found on previous pages.
INSPECT Visually inspect parts if there is a problem remove assembly from machine and Thoroughly clean, and inspect for wear or bent parts. If necessary: repair, adjust, clean, rebuild or replace.
REPLACE Recommended interval for replacement.
REBUILD Remove from machine, disassemble, clean and replace worn or corroded parts.
LUBRICATE Should be cleaned, inspected, and repaired before lubrication. Recommended Lubricant is a food grade, light weight mineral oil.

## Troubleshooting

Temperature Probe Test
Press and hold either the $\left(F^{\circ}\right)$ or $\left.\boldsymbol{(} C^{\circ}\right)$ to read the reported current temperature.

If the temperature reads 255 , that indicates that the temperature probe harness is disconnected from the board, or the probe harness has a broken wire.

To Test Temperature Probe for correct reading.
Set Meter to less than 5Vdc scale
With machine power on, check pins P4-1 (-) to P4-4 (+) for 5 Vdc - If no voltage is present - check for 24 Vac at P1-1 \& P1-3
Check pins P4-1 to P4-3 for a value as indicated on the chart above, depending upon the temperature inside the cabinet. A correct value indicates that the temperature probe is functioning correctly.
If the refrigeration unit is not running and the cabinet temperature is more than $5^{\circ}$ above the set point, check P6-4 (+)and P6-5 (-)for 24 Vdc , and check 4 pin connector on bottom of power box for 120Vac, between pins 1 and 3.

| Temperature <br> $($ Deg F) | Temperature <br> $($ Deg C) | Voltage <br> (Volts) |
| :---: | :---: | :---: |
| 37 | 2.8 | 0.384 |
| 45 | 7.2 | 0.444 |
| 55 | 12.8 | 0.544 |
| 60 | 15.5 | 0.589 |
| 65 | 18.3 | 0.637 |
| 70 | 21.1 | 0.691 |



## Troubleshooting

| During Reset | During a vend | Error Meaning | Solution |
| :---: | :---: | :---: | :---: |
| E0 | 60 | Too many critical errors too fast | Clear errors, Power down, power up, allow machine to initialize |
| E2 | 62 | Y home switch not found | Check P9, check Y home switch \& harness |
| E3 | 63 | At lease one lock switch stuck on | Check that both switches are not both on at the same time, check P1 |
| E4 | 64 | Y motor over current | Clean and re-lubricated "Y" bar and drive rod. Check for any obstructions on " $Y$ " bar gear rack and glides. Check that the $Y$ coil cable is free to move. Replace shuttle assembly. |
| E5 | 65 | X motor over current | Clean and re-lubricate lower and upper "X" drive gear rack and slides. Check that the $X$ home switch actuator is set properly. Check for any obstructions. Check that the $X$ coil cable is free to move. |
| E7 | 67 | Y motor out of control | Check P9, replace control board, replace shuttle assembly |
| E8 | 68 | X motor out of control | Check P1, check motor wires, replace control board |
| E9 | 69 | Lock motor out of control | Check P1, check motor and switch wires, replace control board |
| EA | 6A | Z Mech motor out of control | Check P9, replace shuttle assembly, replace control board |
| EC | 6C | Product vend door can't open | Check P5 on board, check motor and switch wires, clean track |
| ED | 6D | Product vend door can't Close | Check P5 on board, check motor and switch wires, clean track |
| F0 | 50 or 70 | Encoder pulses too fast | Check P9, replace shuttle assembly |
| F1 | 51 or 71 | X home switch stuck | Check for obstruction holding switch closed, replace switch |
| F3 | 53 or 73 | X Home switch noise | Clean and re-lubricate lower and upper "X" drive gear rack and slides. Check that the $X$ home switch actuator is set properly. Check for any obstructions. Check that the $X$ coil cable is free to move. |
| F4 | 54 or 74 | X motor over current at start-up | Clean and re-lubricate lower and upper "X" drive gear rack and slides. Check for any obstructions. Check that the X coil cable is free to move. |
| F5 | 55 or 75 | Lock motor over current at start-up | Check motor, replace control board |
| F6 | 56 or 76 | Z Mech motor over current at startup | Check P9, check motor and switch wires, replace shuttle assembly, replace control board |
| F7 | 57 or 77 | Y motor over current or bad encoder | Clean and re-lubricated " Y " bar and drive rod. Check for any obstructions on "Y" bar gear rack and glides. Check that the $Y$ coil cable is free to move. Check P9, replace shuttle assembly, replace control board |
| F8 | 58 or 78 | X is binding, but not over current | Clean and re-lubricate lower and upper "X" drive gear rack and slides. Check that the $X$ home switch actuator is set properly. Check for any obstructions. Check that the $X$ coil cable is free to move. Re-adjust upper "X" bar guide to reduce "Y" bar twist. Check "X" motor gear box. |
| F9 | 59 or 79 | Lock motor is binding, but not over current | Check for obstructions |
| FA | 5A or 7A | Z Mech motor is binding, but not over current | Check for obstructions |
| FB | 5B or 7B | Z Mech in/out switch stuck | Check switches, replace shuttle assembly |
| FC | 5 C or <br> 7 C  | Product vend door out of control | Check P5 on board, check motor and switch wires, replace control board |
| FF |  | Both Z switches stuck on |  |
|  |  | Temperature shows greater than $250^{\circ} \mathrm{F}$ | Probe unplugged |
|  |  | Machine is warm | Check P6, pins 4 \& 5 for 24VDC Check 2 pin connector for Refrigeration Relay on Power Box Check 4 pin connector to refrigeration unit on Power box for 120VAC between pins 1 \& 3 |
|  |  | Machine is dark, no digits on display | Check wall outlet for correct voltage Check incoming power cord at power box Check power cord connector adjacent to refrigeration unit |
| Fd | Fd | Fd on display | Health Code has been tripped, power machine off and on to reset Health Code. <br> Determine cause for Health Code intervention. |

## Troubleshooting

## Clear Errors in a Roboquencher 511

1. Press Mode switch 1 time.
2. If errors are present, display will show $n X X$, where $X X$ equals the number of errors present, up to a maximum of 15.
3. To view the errors, press the right arrow key, and the error code will show on the display, in order from most recent to earliest.
4. After the last error, the display will show cLrn (Clear N), press the \# key to toggle this to cLrY (Clear $Y$ ), and then press the $C$ to finish clearing errors.

## Troubleshooting

## ELECTRICAL CONNECTIONS




